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JUL 26 2002

Date: July 17, 2002  
Technology Center 2600

HONORABLE COMMISSIONER OF PATENTS

Washington, D.C. 20231

Attorney Docket No.: DAVOX-142XX

Sir:

In re application of: Malcom B. Strandberg

Entitled: SYSTEM AND METHOD FOR PROVIDING AN AUTOMATIC TELEPHONE CALL BACK FROM  
INFORMATION PROVIDED AT A DATA TERMINAL

Transmitted herewith is an amendment in the above-identified application. The  
following checked items are applicable:

☒ A Petition for Extension of Time for three month(s) is hereby made, under  
\$1.136(a); a check in the amount of \$460 is enclosed per \$1.17.

☐ is hereby appointed Associate Attorney by:

Registration No.:

Attorney of Record: Daniel J. Bourque

Registration No.: 35, 457

☐ Other:

CLAIMS AFTER AMENDMENT:	MINUS PRIOR PAID CLAIMS:	EQUALS PRESENT EXTRA CLAIMS:	RATE:	ADDITIONAL FEE:
Independent 3	- 3	= 0	x \$84.00 =	\$0
Total 27	- 28	= 0	x \$18.00 =	\$0
<input type="checkbox"/> Multiple Dependent Claims (1st presentation)			+ \$280.00 =	\$0
SUBTOTAL ADDITIONAL CLAIM FEE				\$0
Small Entity filing, divide by 1/2.				
TOTAL ADDITIONAL CLAIM FEE				\$0

☒ No additional claim fee.

☐ The claim fee has been calculated above; check number in the amount of \$ is  
enclosed.

☒ In the event a Petition for Extension of Time is required by this paper and not  
otherwise provided, such Petition is hereby made and authorization is provided  
herewith to charge Deposit Account No. 02-3285 for the cost of such extension.

☒ The Commissioner is hereby authorized to charge payment of any additional filing  
fees under \$1.16 associated with this communication or credit any overpayment to  
Deposit Account No. 02-3285.

I hereby certify that this correspondence is being deposited with the U.S. Postal  
Service as first class mail in an envelope addressed to: Honorable Commissioner of  
Patents, Washington, D.C. on July 17, 2002.

SUBMIT IN TRIPLICATE

Attorney of Record: R. Anthony Diehl  
Registration No. 38,432